

# SGH-i550

## Quick Start Guide



### SGH-i550

- Camera and camcorder
- Music player
- Offline mode
- Bluetooth
- Multimedia Message Service (MMS)
- Name card



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# Features

## **CAMERA AND CAMCORDER**

- Use the camera module on your phone to take a photo or record a video.

## **MUSIC PLAYER**

- Play music files using your phone as a music player.

## **FM RADIO**

- Listen to your favourite radio stations anytime, anywhere.

## **JAVA**

- Enjoy Java-based embedded games and download new games.

## **OFFLINE MODE**

- Switch your phone to Offline mode to use its non-wireless functions while on an aeroplane.

## **BLUETOOTH**

- Transfer media files and personal data and connect to other devices using wireless Bluetooth technology.

## **EMAIL**

- Send and receive emails with image, video, and audio attachments.

## **MULTIMEDIA MESSAGE SERVICE (MMS)**

- Send and receive MMS messages with a combination of text, images, video, and audio.

## **NAME CARD**

- Create name cards with your number and profile. Whenever introducing yourself to others, use this convenient electronic name card.

# Precautions

## **FAILURE TO COMPLY WITH THE FOLLOWING PRECAUTIONS MAY BE DANGEROUS OR ILLEGAL.**

### **DRIVE SAFELY AT ALL TIMES**

- Do not use a hand-held phone while driving. Park your vehicle first.

### **SWITCH OFF THE PHONE WHEN REFUELLING**

- Do not use the phone at a refuelling point (service station) or near fuels or chemicals.

### **SWITCH OFF IN AN AIRCRAFT**

- Wireless phones can cause interference. Using them in an aircraft is both illegal and dangerous.

### **SWITCH OFF THE PHONE NEAR ALL MEDICAL EQUIPMENT**

- Hospitals or health care facilities may be using equipment that could be sensitive to external radio frequency energy. Follow any regulations or rules in force.

# Precautions

## INTERFERENCE

- All wireless phones may be subject to interference, which could affect their performance.

## BE AWARE OF SPECIAL REGULATIONS

- Meet any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.


## WATER RESISTANCE

- Your phone is not water-resistant. Keep it dry.

## SENSIBLE USE

- Use only in the normal position (held to your ear). Avoid unnecessary contact with the antenna when the phone is switched on.

## EMERGENCY CALLS

- Key in the emergency number for your present location, then press .

## KEEP YOUR PHONE AWAY FROM SMALL CHILDREN

- Keep the phone and all its parts, including accessories, out of the reach of small children.

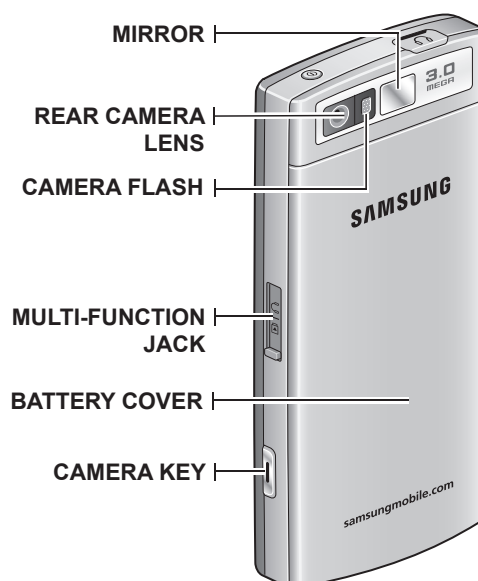
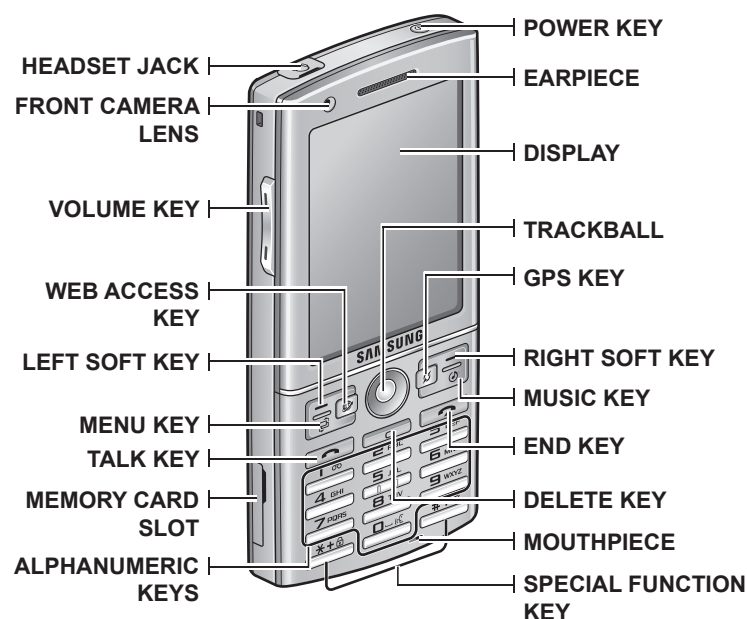
## ACCESSORIES AND BATTERIES

- Use only Samsung-approved batteries and accessories, such as headsets and PC data cables. Use of any unauthorised accessories could damage you or your phone and may be dangerous.

## QUALIFIED SERVICE

- Only qualified service personnel may repair your phone.

# Phone Layout

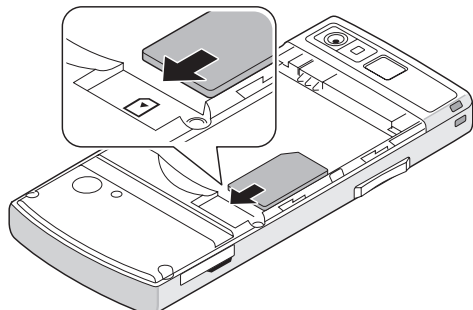


# Get started

First steps to operating your phone

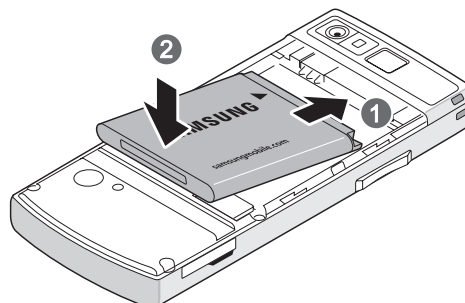
## ASSEMBLE AND CHARGE THE PHONE

### 1. Insert the SIM card.

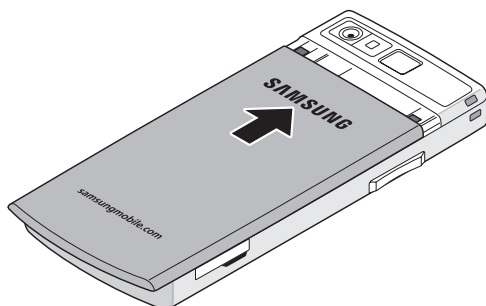


Insert the card with the gold-coloured contacts facing the device.

### 2. Insert the battery.



### 3. Reattach the battery cover.





### 4. Charge the battery.




# Step outside the phone

## Make or answer calls



### MAKE A VOICE CALL

1. In Standby mode, enter an area code and phone number.
2. Press [>] to dial the number.
3. To end the call, press [>].

### MAKE A VIDEO CALL

1. In Standby mode, enter an area code and phone number.
2. Press <Options> → **Video call**.
3. To end the call, press [>].




## ANSWER A CALL


1. When a call comes in, press [>].
2. To end the call, press [>].

## Enter text

### CHANGE THE TEXT INPUT MODE

Press [#] to switch between the following text input modes:

-  Abc - Normal mode
-  Abc - Predictive mode
-  123 - Number mode

To access symbols, press and hold [>].

# Unpack

Your package contains the following items:

- Smartphone
- Headset<sup>1</sup>
- Battery
- Quick Start Guide
- Travel adapter (charger)
- PC Studio CD
- PC data cable

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1. The supplied S20 pin headset cannot be used with a 3.5 mm headset at the same time on your device. Use either of them for listening to music or calling.

## Solving Problem

When you switch your phone on, the following messages may appear

### **“INSERT SIM”**

- Make sure that the SIM card is correctly installed

### **“PHONE LOCK”**

- The automatic locking function has been enabled.  
You must enter the phone's password before you can use the phone.

### **ENTER PUK**

- The PIN code was entered incorrectly three times in succession and the phone is now blocked.  
Enter the PUK supplied by your service provider.

### **ENTER PIN**

- You are using your phone for the first time.  
You must enter the Personal Identification Number (PIN) supplied with the SIM card.
- The PIN Check feature is enabled. Every time the phone is switched on, the PIN has to be entered. To disable this feature, use the PIN check menu.

### **“NO SERVICE,” “NETWORK FAILURE,” OR “NOT DONE” DISPLAYS**

- The network connection has been lost. You may be in a weak signal area. Move and try again.
- You are trying to access an option for which you have not taken out a subscription with your service provider. Contact the service provider for further details.

### **YOU HAVE ENTERED A NUMBER BUT IT WAS NOT DIALLED**

- Make sure that you have pressed SEND
- Make sure that you have accessed the right cellular network.
- Make sure that you have not set an outgoing call barring option.

## **A CALLER CANNOT REACH YOU**

- Make sure that your phone is switched on. (Press END for more than one second.)
- Make sure that you are accessing the correct cellular network.
- Make sure that you have not set an incoming call barring option.




## **YOUR VOICE IS NOT HEARD AT THE OTHER END**

- Make sure that you have switched on the microphone.
- Make sure that you are holding the phone close enough to your mouth.  
The microphone is located at the bottom of the phone.

## **THE PHONE STARTS BEEPING AND “BATTERY LOW” FLASHES ON THE DISPLAY**

- Your battery is insufficiently charged. Recharge the battery.

## **THE AUDIO QUALITY OF THE CALL IS POOR”**

- Check the signal strength indicator on the display (  ).  
The number of bars indicates the signal strength from strong (  ) to weak(  ).
- Try moving the phone slightly or moving closer to a window if you are in a building.

## **NO NUMBER IS DIALLED WHEN YOU RE-CALL A ADDRESS ENTRY**

- Use the Phonebook feature to ensure the number has been stored correctly.
- Store the number again, if necessary.

## **THE BATTERY DOESN'T CHARGE PROPERLY OR THE PHONE SOMETIMES TURNS ITSELF OFF**

- Wipe the charging contacts both on the phone and on the battery with a clean soft cloth.

## **IF THE ABOVE GUIDELINES DO NOT HELP YOU TO SOLVE THE PROBLEM, TAKE NOTE OF**

- The model and serial numbers of your phone
- Your warranty details
- A clear description of the problem